



HOSPITALITY TRAINING PROGRAM

Hospitality Training
Certificate
Study & Program



Presentation Hospitality Training / Study Work Program

The hospitality training program totals 720 hours. The first 3 weeks will be exclusively at school and the following hours will be split between school and work.

This program leads to a training certificate from Fierbourg, a professional training center, and Mérici, a private college.

The course is tailored to create an enriching experience from the best hotels in Quebec City and the customer experience.

This training will allow you to acquire skills to handle several tasks in the hotel industry in the beautiful city of Québec. Many attractions draw travellers to stay in hotels and types of lodging establishments with a local flair.

Such work/study training course offered with a significant mix of studies and work provides valuable work experience in the chosen field.

5 days a week; 3 days at a rapid workplace.

Type of certification: Training certificate	Number of competencies: 12
Total duration: 720 hours / 7.5 months	Program Fee: \$6,450.00 USD (\$8,650.00.00 CAD)
Workplace placement: ITEC will assist with placement process.	Hourly Wage: CAD 14-25 per hour

**** Program Start dates for 2024:** January 23 - February 26 - March 25 - April 22 - May 20 - October 21 - November 25

**** Accommodation Options varies;** student dorms/ Hostel/ On-site accommodation at workplace/ individual or shared accommodation in apartments



Hospitality Competencies Description:

Hospitality training 720 h

Francization (150 h)

Discovery of Quebec (48 h) Hospitality Reception Component, 222 hrs.

Hospitality (522 h)

Hospitality Reception Component, 222 hrs.

1. Profession (6h)
2. Selling hotel services and costumer services (60 h)
3. Reservations (30 h)
4. Cash register operations (42 h)
5. Safety intervention and safety CPR (15 h)
6. Specialized hotel software (69 hrs)

Food Service Component, 138 hrs

1. Cash register operations (30 hrs)
2. Restaurant service (78 h)
3. Wine suggestion (introduction) (30 hrs)

Maintenance of hotel rooms and spaces, component 162 h

1. Apply preventive measures related to occupational health and WHMIS (6 h)
2. Apply the rules of hygiene and food safety (6 h)
3. Apply ethics, safety and professional rules (18 h)
4. Apply emergency measures (12 h)
5. Organize work according to a methodology (48 h)
6. Maintain hotel rooms and common areas (72 h)

* For information about QC please click here --> [Quebec City, Quebec](#)

* For application submission please contact info@itecanada.com

